



SHINES CHILDREN (UGANDA) UK SUPPORTERS

PRIVACY NOTICE

Shines Children (Uganda) UK Supporters is the controller responsible for your personal data. We collect and process your personal data when you:

- complete a donation or GiftAid form
- request or agree to receive our newsletters
- donate money to us via JustGiving
- apply to join one of our volunteering programs.

This privacy notice provides information on how we collect and process your personal data.

The data we collect about you

We may collect, use, store and transfer different kinds of personal data about you as follows:

- Identity Data.
- Contact Data.
- Transaction Data.
- Technical Data.
- Profile Data.

We do not collect any data about you other than data that you have provided to us directly or on one of our forms, or that you have provided to JustGiving and that has been shared with us.

How we use your personal data

We will only use your personal data for the purpose for which we collected it which includes the following:

- to register you as a new donor, volunteer or supporter
- to send you our newsletters and other information, including information about any child whose school fees you have agreed to sponsor, either by email or mail

- to contact you in the event that you have not renewed your sponsorship of a child in Shines School, in order to check whether this is an oversight
- to arrange the details of any volunteering program in which you have applied to participate, whether to arrange suitable volunteering activities, to book accommodation, to arrange for car transfers within Uganda, or to complete any data submissions that may be required by the Ugandan government.

How we share your personal data

We will never share your personal data with any external third parties without your express consent. We will usually only request such consent if you have agreed to join one of our volunteering programs when we may pass certain of that information to:

- Shines Children's Foundation (our partner NGO in Uganda),
- other Ugandan organisations with whom we may be partnering for the provision of volunteering opportunities (including, for example, the Ugandan Legal Aid service, One World Health or Redearth Education), or
- to hotels and other service providers with whom we are engaging for the purposes of that program.

International transfers

We may transfer, store and process your personal data outside the UK.

We store data on Onedrive servers provided by Microsoft and those servers may be located outside the UK.

Where we have shared your data for the purposes of our volunteer program as described above, the relevant service providers will usually be located in Uganda but may have owners in other countries, for example Kenya, Tanzania or the USA, and may store their data in other countries.

Your legal rights

For details of your rights under data protection laws, including the right to receive a copy of the personal data we hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues (www.ico.org.uk), please see our website privacy policy.

Contact details

We have appointed a data protection officer (DPO). If you have any questions about this privacy notice or our data protection practices please contact the DPO.

Our contact details are:

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